



Wiltshire Youth Offending Team
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**Head of Youth Offending Services
Mr Ian Langley**

Mr Mike Budd
Budd Communications

Dear Mike

I just wanted to write to express my thanks for the telephone system you installed at our office. I would like to compliment the staff that work for Budd. Everyone I have spoken with at your company has been very helpful and returned calls as promised. I have felt that the customer service we have received has been outstanding.

I would like to especially thank Lee and Nick who were the engineers that came to install the system. They were so helpful, friendly, hard working and consulted on what we required and I was so grateful to have them on site. They were very patient in setting up what we needed and took time to ensure things were set up properly before leaving us.

I am in receipt of your invoice which I will process today. Once again thank you very much for all your assistance on this project, I will not hesitate to recommend Budd to other people in search of a good telephone system.

Yours sincerely

Nicky Skinner
Business Manager
Wiltshire Youth Offending Service